



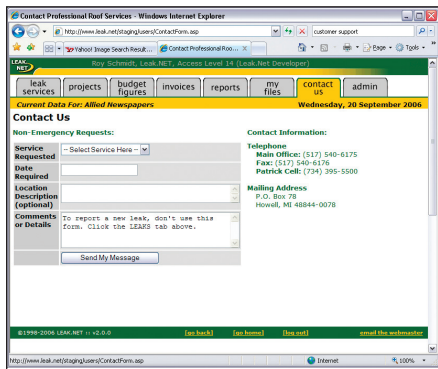
Technical Support

A GOOD CONSULTANT provides more than solutions. That's why we've developed our Leak.Net software and technical support services. Our technical support department is available to answer your questions. Besides our virtual roofing, consulting, software, and database help desk, we provide a full range of professional services, including:

- Software customization and custom reports
- Data extraction and analysis
- Technical training
- Litigation research
- Insurance claim documentation



WE'RE HERE FOR YOU
We're available, right here in Michigan, by telephone, fax, cell, pager, mail, and e-mail.



CUSTOMER SUPPORT
We're just a click or phone call away from our customers.

Experience

With years of experience in all facets of roofing, repair, project management, software design, and database administration, Leak.Net is more than qualified to support you in everything related to your building envelope. Our help desk is trained to handle a wide variety of questions, and are only a click or call away.

✓ Knowledge

Our knowledge in diagnostics, software, and data analysis makes Leak.Net your turnkey consultant. To keep our knowledge current, we encourage our teams to attend regular training on the latest technologies. Our software personnel hold Microsoft certifications and are experts in Web design, administration, and security. It's easy to see why we are capable of providing a complete consulting service.

✓ Approach

At Leak.Net we make prompt response a priority. Whether it's a crisis leak that requires immediate action, or a custom report that you need for a high-level meeting, we're prepared to respond to your requirements. We can extract the data you need, in the format you want. We can explain concepts and answer your technical questions. We can provide the training you need, when you need it. Our goal is to provide you with the results you need, when you need them.

Accountability

Support at Leak.Net means just that — we are here to support you. You won't be talking to someone at a call center hundreds of miles away. We pride ourselves in being available and doing all of the work ourselves — the software development, the data analysis, and the help desk customer support.